**apexanalytix**

Data Protection
Benefit from comprehensive, multilayered SaaS controls

apexanalytix firststrike® software saves billions, every year, for procure-to-pay teams around the globe, who rely on its powerful software analytics to protect against overpayments, uncover and investigate fraud, analyze large data stores for new insights and more. Our apexportal® software is used for supplier onboarding and vetting, for ensuring global regulatory compliance and for continuously monitoring and improving your vendor master data.

When you adopt our software as a "software as a service" (SaaS) solution, you benefit from a comprehensive program that protects the privacy, security and availability of your data—from the time it is transmitted and received to the time it is archived and stored. The multilevel plan we've developed spans every available layer of protection, from a highly secure infrastructure to the most rigorous operating procedures and controls.
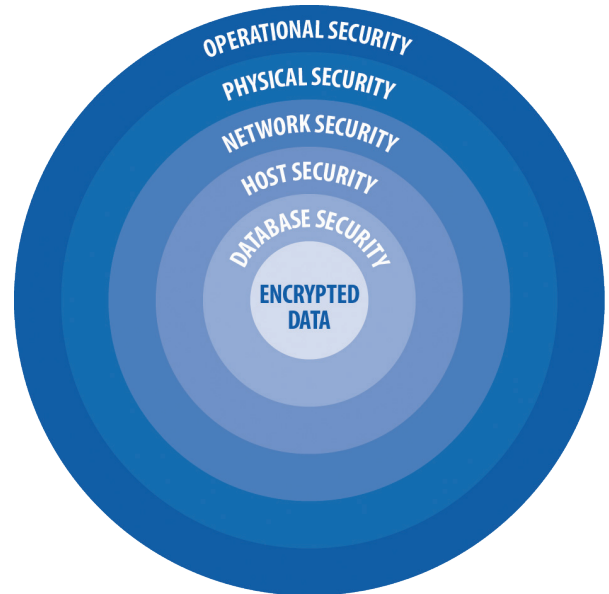
Security Practices and Controls

DATA CENTER DIVERSITY

- SSAE 18 SOC 2, Type II compliant production data center hosted by Quality Technology Services (Georgia)

RESILIENCE

- Fault-tolerant systems
- Fully redundant data center infrastructure (N+1)
- Four independent power feeds, generator backup
- Redundant cooling
- Diverse carrier hotel
- Fiber connectivity for business continuity
- Fire detection/suppression and alarms

PHYSICAL SECURITY CONTROLS

Building-wide protections

- 24x7 security guards
- Facility-wide CCTV monitoring
- Single point of entry
- Intrusion detection system

- Bollards to prevent breach
- Bullet-resistant exterior glass
- Fenced receiving area segregated by badge-reader access
- Guests preauthorized and under escort

Data center protections

- Triple access controls: RFID badge, fingerprint scan, iris scan

Server protections

- Private equipment cage
- Keyed access, controlled by on-site apexanalytix personnel

NETWORK/TRANSPORT SECURITY

- Cisco network switches, routers IPS and firewalls
- Managed file transfer system, with multiple secure protocols
- 256-bit TLS encryption
- Password-protected access to file transfer server
- Regular review of server security logs
- Managed File Transfer

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Data Protection

Security Practices and Controls (cont.)

APPLICATION SECURITY

- Role-based authorizations using Active Directory
- User ID/password authentication
- Single sign-on
- Password complexity requirements, 60-day password updates
- Comprehensive log of all log-in attempts and user activities

DATABASE SECURITY

- Encryption of Personally Identifiable Information (PII), bank account numbers and other sensitive data fields
- Data stored on SQL server, using Active Directory to restrict access to:
  - Authorized customer contacts
  - apexanalytix analyst responsible for processing customer data

DATA BACKUPS

- Fully automated server and database back-ups using Commvault
- Daily incremental backups

- Weekly full database backups
- Logged and stored in locked containers at Iron Mountain
- Accessible only by authorized apexanalytix personnel

MONITORING AND MANAGEMENT

- 24x7 monitoring of all server hardware and network components
- Real-time alerts of security events
- Centralized monitoring of system and network capacity for growth planning

COMPLIANCES

- SSAE 18 SOC 1, Type II, audited annually
- SSAE 18 SOC 2, Type II, audited annually
- HIPPA compliant
- GDPR compliant

DISASTER RECOVERY

- Multiple geographically separated data centers

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