apexportal. Supplier Performance Management



Measure better and act smarter with a single dashboard for supplier performance

Turn scorecards into strategy. apexportal Supplier Performance Management is built on advanced supplier registration that assures a complete, accurate and up-to-date "golden record." In the same system you have performance-related supplier data captured with prebuilt segment-specific questionnaires based on industry best practices. Answers are automatically scored so you can identify issues and opportunities. Take quick action to improve the financial performance, reliability, quality, safety and responsiveness of your supply chain in partnership with your suppliers.





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All your eggs in the best baskets.

Easily identify which suppliers outperform their peers with automated composite scoring by segment (location, annual spend, industry).

Segment



Score



Manage



Questionnaires and Data Feeds

Be in the know.

Your employees know which suppliers are on time, provide the best pricing and have the best product quality. But this knowledge is scattered across multiple employees, departments and systems. Prebuilt questionnaires help you gather the knowledge about your suppliers into one place to give you visibility and information to take action. All questionnaires are based on industry best practices and are configurable to your unique requirements. Integration with internal and production systems that capture other key supplier metrics offers an even more complete picture of supplier performance, all in one dashboard.

Sample Survey Question Topics



Price Competitiveness

How supplier pricing and cost structure compare.



Responsiveness

How responsive are suppliers to requests.



Product Safety

How products abide by industry safety standards.

Production Systems



Quality Management

Product quality meets expectations.



Key Accounting Metrics

On-time invoice, PO match rate, error rate, etc.

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Performance

4.53

4.8

On-Time Delivery At



SLA Attainment



Response Time

Take action.

Performance management starts with intuitive graphical scorecards that show how a supplier has performed across key metrics over time, so you can make data-backed procurement decisions. Drill down into each category to identify issues. Use this information to launch informed strategies from sourcing to payment, collaborate with suppliers for continuous improvement, and take quick action on underperforming suppliers before your business loses time, money and the trust of your customers.