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apexanalytix®

Preventing Overpayments from Making It Out the Door

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Overview

- Introducing apexanalytix
- Why do duplicate payments happen?
- Why aren't the duplicates caught?
- Panel Q&A

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Why do duplicate payments happen?

The one-two punch.

1. Major Disruptions

- ERP migrations
- Employee turnover & staffing changes
- Offshoring
- M&A
- eInvoicing deployments

2. Enterprise Obstacles

- Multiple invoice submission methods
- Payment terms where suppliers submit payments for one invoice multiple times
- OCR accuracy
- Vendor master problems
- BPO changes

Why aren’t the duplicates caught?

*There are several scenarios **your ERP won't catch.***

1. Minor invoice number differences
Ex: 18132 → 18132A → 18-132 → 018132

2. Substitute invoice number problem
Invoice Date, PO number, or shipment number used as the invoice number

3. Currency code errors
Same amount, different currency codes

4. Gross/net problem
Two invoices, one with freight or tax, one without

5. Multiple ERPs
One invoice, two or more systems

6. Vendor name problem
Fisher Scientific v. Thermo-Fisher

7. ERS problem
Invoice Date, PO number, or shipment number used as the invoice number

8. Company code errors
One invoice, two company codes

9. Overconfidence in POs
Reliance on POs for duplicate prevention, a PO being created after an invoice is received for the sake of matching

10. Same day payments
Payments processed before controls can catch potential exceptions

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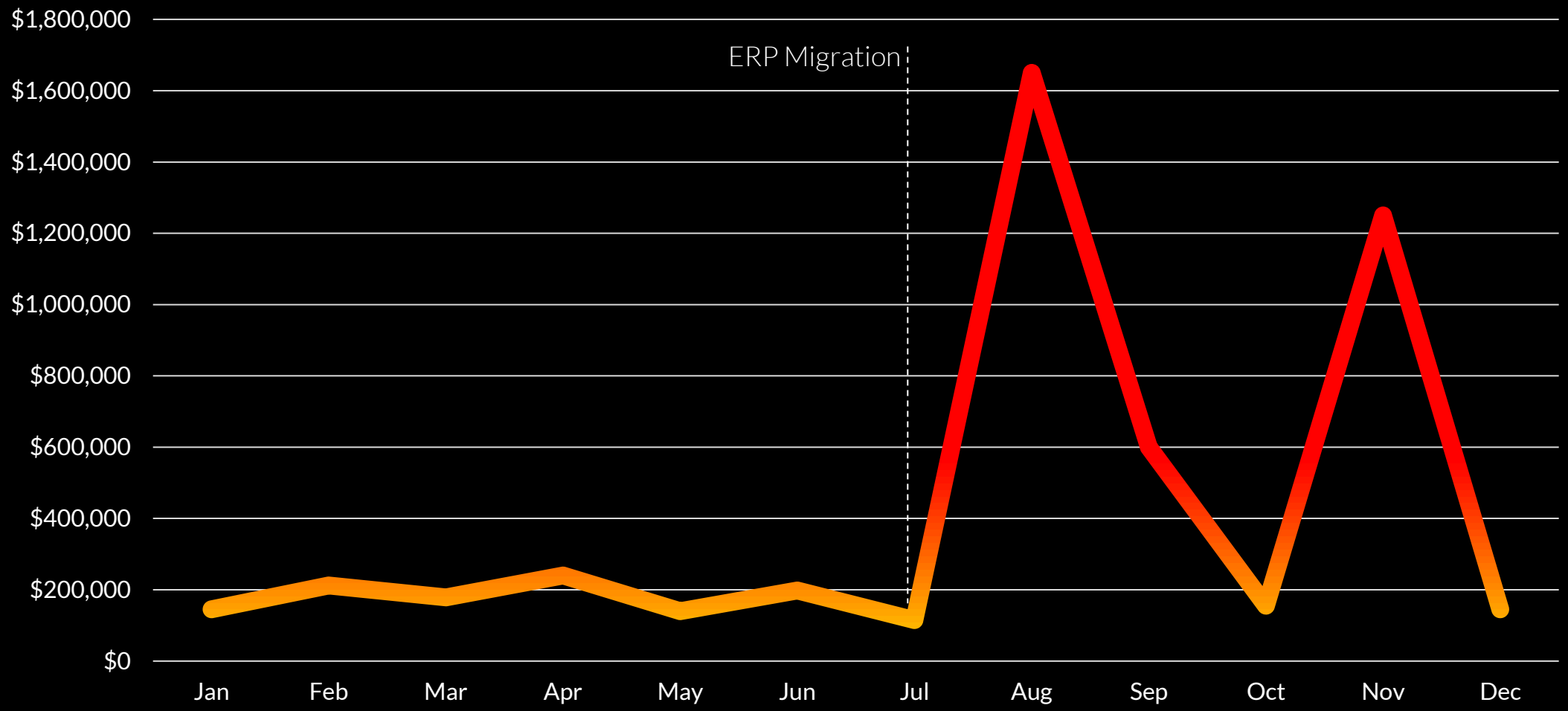
Disruption's Impact on Payables

There are always day-to-day control gaps. They explode during change.



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What can you do about overpayment exceptions?

What you can do right now:

- ✓ Reduce the number of ways suppliers can submit invoices
- ✓ Maintain consistent invoice coding standards
- ✓ Minimize the volume of manually processed invoices
- ✓ Use caution with "blanket POs" and use more POs wherever possible
- ✓ Implement a system-enforced 24hr requirement to delay payments

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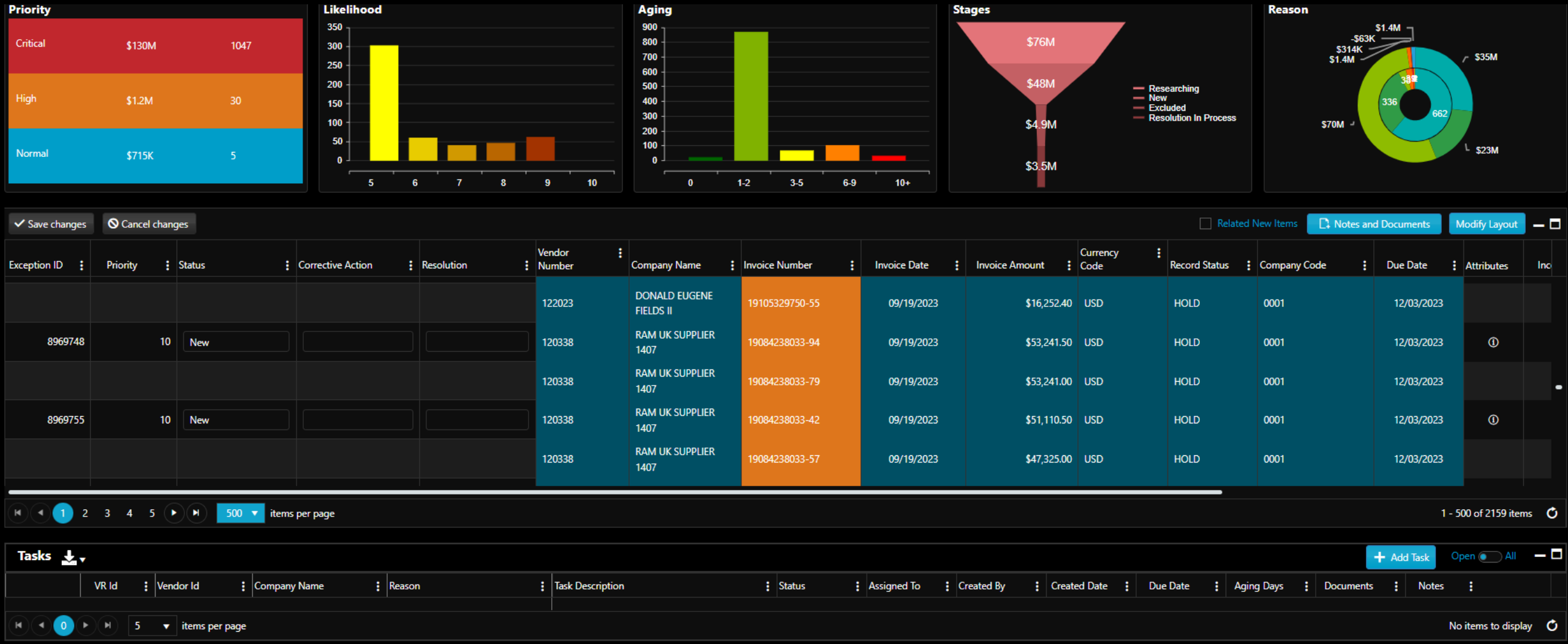
Overpayment Prevention Application – User Dashboard



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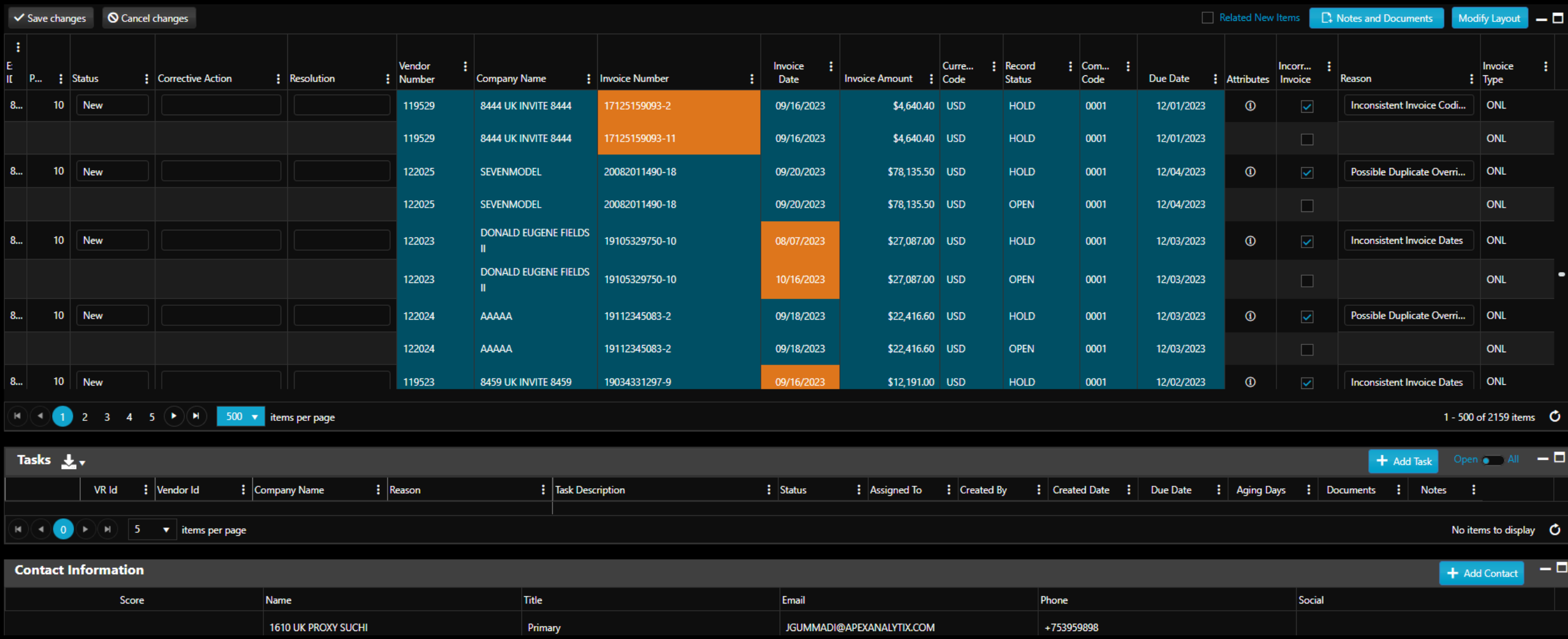
Overpayment Prevention Application – Workbench



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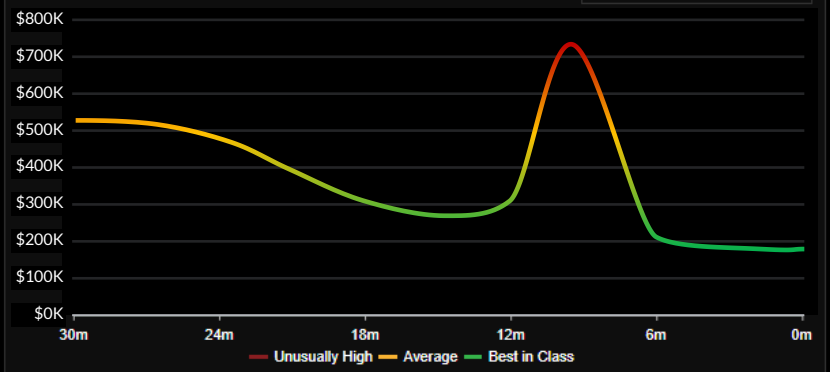
Overpayment Prevention Application – Executive Summary Dashboard

Duplicates Prevented (per $B spend)

All

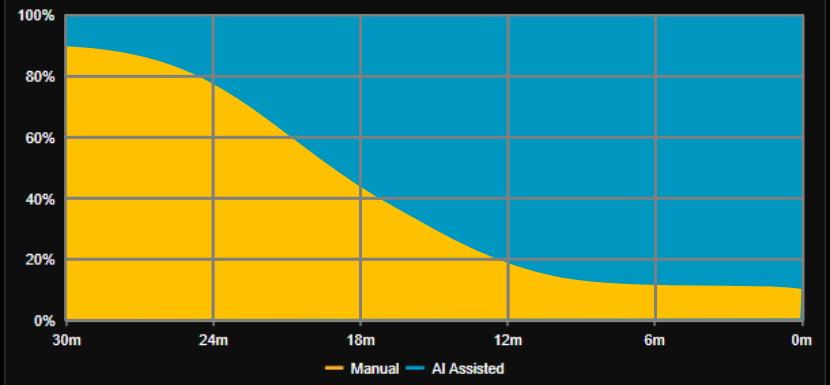


Control Gaps

All

AI Auto-Corrected Rate

All

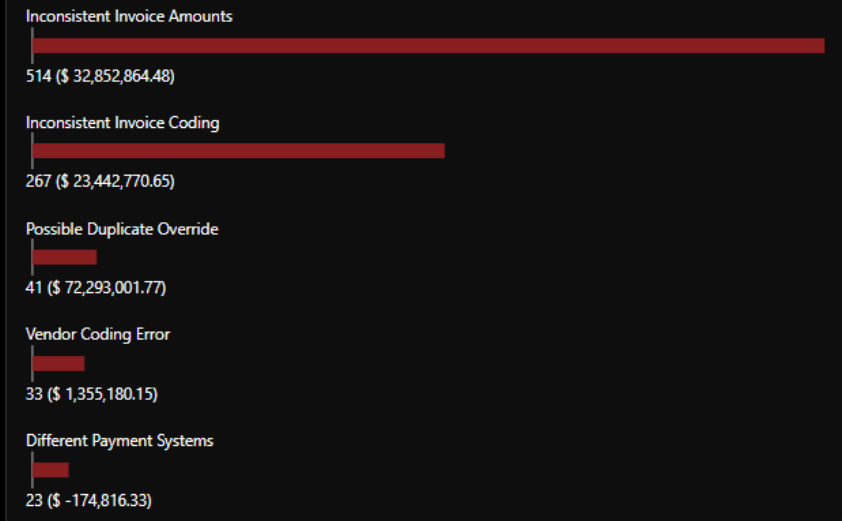


Performance: Company Code

Category Key	Error rate (per 000)	12-month trend
0001	30	-78
0003	271	
002	292	-46
003	909	

1 | 10 items per page | 1 - 4 of 4 items

Performance Detail



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